

## **JOBS 22 BULLETIN**

SPRING 2022

## WELCOME TO OUR SPRING BULLETIN

There's been no slowing down for Jobs 22 in 2022. We're laser-focused on delivering improvements to our participant journey, across processes, customer service and through our continued investment in technology and platforms to make sure everyone who is referred to the Restart Scheme enjoys game-changing support. In February we shone a light on our partner organisations through our #loveyourpartner campaign, using our platform to promote the important work they do and the services they provide to communities throughout East Central.

I'm so proud to have led Jobs 22 from the very start of its journey. And with a mix of excitement for the future and some natural sadness that comes with any significant change, I'm pleased to announce that I will be taking on a new challenge as Angus Knight's Chief Development Officer, where I'll support our international growth strategy. Ayden Sims FIEP, will be taking the helm as CEO of Jobs 22, bringing with him more than 15 years of industry experience, including leading on the Restart Scheme as Contract Director at Maximus. I wish him every success in his new role and look forward to working together to deliver the best possible outcomes for our participants, communities and commissioners.

Aaron Henricksen

**Managing Director** 



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### **CELEBRATING SUCCESS**

Success stories from the Restart Scheme

#### WILLIAM'S STORY: GETTING REAL HELP AND SEEING REAL RESULTS

When William worked with his work coach, Jobs 22's Health Coach, Daniella Spagnuolo and Employment Coach, Nichola Carrington from the Milton Keynes office, he got the help he needed to get back to work, including getting online and rebuilding his confidence in interviews.

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# BETTER COMMUNICATION AND IMPROVED HEALTH FOR PARTICIPANT WITH SEVERE ASTHMA

When our Jobs 22 Health Coach, Helen Sirrell, met with a non-English speaking Italian participant with severe asthma, they were determined to help her find a better way to manage her condition and enjoy a better quality of life.

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"I can honestly say that I wouldn't be where I am now without the support I've had from Jobs 22 and Nichola and Daniella. It was a different way of working, this is the most help I've ever had, and it's made a real difference to me."

William, Restart Scheme participant





### **OUR DELIVERY PARTNERS**

A round-up of our partners' news and stories.

## INCREDIBLE PASS RATES FOR WORKPAYS

90% of their learners on employment and training qualifications passed and 83% of apprentices have passed with flying colours.

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### ACORN TRAINING GRANTED DIGITAL POVERTY GRANT AWARD!

Acorn Training is one of seven organisations to have been granted the Leicestershire Local Enterprise Partnership (LLEP) Digital Poverty Grant Award to help those experiencing digital poverty to access employment or further education.

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### PET-XI DISCUSS RETURNING TO THE OFFICE ON BBC NEWS

PET-Xi were featured on BBC news on the 21st January talking about their excitement about returning to the office, working alongside muchmissed colleagues and collaborating together.







### ACORN TRAINING FOUNDER SHORTLISTED FOR GLOBAL EDI AWARD

Acorn Training's founder, Gareth Saldanha-Fallows, has been recognised for his work championing equality, diversity, and inclusion by being shortlisted as a finalist at the World Skills UK Equality, Diversity & Inclusion Awards 2022.

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## BUILDING A DIFFERENT KIND OF EMPLOYABILITY BUSINESS

Aaron Henricksen reflects on the journey so far, his time as Managing Director, the challenges ahead in his new role as Chief Development Officer, and how Jobs 22 brings together the talent and the technology to deliver more for people, employers and their communities.

Jobs 22 was formed amid a global pandemic. A pandemic that led to many job losses and impacted thousands of lives. We're seeking to help the same people through the Restart Scheme, part of the Government's Plan for Jobs. It's not lost on me that our success is intrinsically linked to these individuals looking for a way back into work.

Scaling up to more than 250+ staff and sourcing 18 locations presented unique challenges. I suppose overcoming adversity and rising to challenges is central to our offer. We work with participants to tackle the barriers they face to access opportunities they thought were out of reach. We live those same values in our business. We recruited great people and built a business from the ground up, bringing together the processes, the talent, and the technology to deliver the proper support for Restart Scheme participants. I can honestly say it's been a privilege to lead Jobs 22 during this time, watching people find their stride and a different way of working take shape.

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With Jobs 22 now well-established and making its mark, I will now turn my attentions to international growth for the Angus Knight Group. In my new remit as Chief Development Officer, I'll be working across all of our brands, including Jobs 22, with the aim of continuing to grow our family of incredible organisations and service providers and reach even more people and communities in need of education, skills and training.

It's been a privilege to work with Jobs 22 during this crucial part of its journey. The story so far has been inspirational, if we can create Jobs 22 and its Restart Scheme offering during the worst of times, I'm excited to see what we can create for our participants in the coming years – the potential for change, for so many people who want more than just a job is vast.

# THE VOICE OF THE PARTICIPANT

Hear what our participants are saying about Jobs 22

HOWARD CORNS HAS BEEN VERY
SUPPORTIVE WITH ME AND UNDERSTANDS
WHAT I NEED TO GET BACK TO WORK. I CAN
HONESTLY SAY I FEEL VERY AT EASE
TALKING TO HIM WHICH IS A LOT FOR ME
AT THIS MOMENT IN TIME. REALLY
APPRECIATE JOBS 22 SUPPORT



I'D BEEN OUT OF WORK FOR NEARLY 2 YEARS, CONFIDENCE DESTROYED AND REALLY GIVING UP FINDING A JOB SUITED TO MY NEEDS. RICHARD WINNETT, WHAT A LIFESAVER! ON OUR FIRST MEETING HE WAS POLITE, KIND AND COMPLETELY UNDERSTANDING ABOUT MY NEEDS IN WHAT I WOULD LIKE FROM A JOB. HE IS SO HANDS ON AND WORKED HARD TO GET THE PERFECT JOB FOR ME. I CAN'T THANK HIM ENOUGH, HE GAVE ME THE CONFIDENCE AND THE TOOLS TO KNOW I COULD GET BACK ON MY CAREER PATH AND CLIMB TO A BRIGHTER FUTURE. AN ABSOLUTE ASSET TO JOBS 22! THANK YOU SO MUCH RICHARD! THANK YOU JOBS 22!



My coach is Richard Golding and he did something for me that was huge and I hadn't realised I needed. He gave me back my self esteem.

During our first conversation for assessment, Richard very pleasantly identified my abilities, skills and experience and used this to create a program of support. At the same time we chatted about all manner of things from Covid to politics, education to local heritage.

Whilst we were chatting I felt valued and engaged. Richard was able to flesh out his knowledge of my life experiences and this gave him what he needed to then select jobs suited to me and to also select jobs I may not have thought of. Plus reviewing my cv and arranging a course for excel spreadsheets.

I had been in a pretty low place with unemployment following redundancy and was getting stressed with money problems each month. Searching for jobs is almost overwhelming with what is available online but Jobs22 and Richard lifted me up, made me feel that I could succeed again and find satisfaction through achievement. I have now found a seasonal role and whilst I'm not in the clear yet with finances, I feel that there is immediate help that is focused to what I can do and who I am.

### LOVE YOUR PARTNER

### Our Feb Campaign was all about sharing the love!

February, the month of love, seemed like the perfect time to celebrate some of our most innovative, trusted and successful service providers – one a day – to highlight the amazing work they do, the successes they continue to have and how their individual approach provides an innovative response to common barriers to employment.

Our specialist service providers come in all forms. We work with local authorities, tech start-ups, charities, government institutions and independent small to medium businesses, each with a local footprint and proven results. They all have a place in our Participant Support Catalogue and their services are easily accessed by our employment coaches when evaluating how best to tailor support to individual participants efficiently and respectfully.

All the brilliant organisations featured in our campaign can be found at jobs-22.co.uk/participant-support-catalogue

#LoveYourPartner Q

"We believe that no one organisation has all the answers to getting people back to work, that's where Jobs 22 will be different, it will bring together the strengths of both the forprofit and not for profit sector to get Britain working again"

Michael Hobday, Jobs 22 Chairman

Just a few examples from #loveyourpartner





# CHAMBER OF COMMERCE MEMBERSHIP

Jobs 22 is now a proud member of the Lichfield & Tamworth Chamber of Commerce, part of the Greater Birmingham Chambers of Commerce. We look forward to the many valuable events, networking opportunities and connections with local businesses the Chamber's support provides. They have been creating partnerships with businesses across Birmingham since 1813 in order to help them transform and develop, and we're excited to be a part of it.



### **TAMWORTH MP VISIT**

The Jobs 22 Tamworth team did an excellent job hosting the Rt Hon Christopher Pincher MP, Minister of State for Housing at the Department for Levelling Up, Housing and Communities on Friday 28 January.

Chris learned all about the Restart Scheme and the success that Jobs 22 is having in Tamworth and across the region. Julie McCarthy put him through his paces as a participant and he really enjoyed going through the temperament assessment on the Jobs 22 App.

Chris thoroughly enjoyed his time with the team and wants to pass on his regards and thanks. He said:

"Fantastic to join the team at Jobs 22 down at Ankerside Shopping Centre to experience part of their working day as they get more people into the world of work. As part of the Government's Plan for Jobs one of the schemes we have funded is the 'Restart Scheme' which aims to help people in England and Wales back into employment. Jobs 22 were chosen to run this scheme in our area and it was excellent to hear from Dan, the Chief Operating Officer, about the progress being made here in Tamworth. Thank you to all the team for welcoming me and showing me a slice of your working day. From meeting employment coaches, skills trainers and health coaches it is clear that there is a real drive to help people find employment they want. Particular thanks to Richard, the Tamworth Business Manager, for letting me briefly interrupt the day!"





### **OUR FOUNDERS' NEWS**

## catch 22

### CATCH22 RE-SECURES APPROVED TRAINING PROVIDER STATUS

Catch22 has successfully retained its place on the Register of Approved Training Providers – meaning they can continue to deliver apprenticeships to hundreds of people across the country each year.

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#### ANGUS KNIGHT GROUP CONGRAGULATES JOHN HART

Angus Knight congratulates John Hart - Independent Director as he attends his Investiture ceremony at NSW Government House and receives his OAM for service to the tourism industry.

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### **BRIGHTENING BLUE MONDAY**

Going back to work in January can be a tough call! We decided to brighten up Blue Monday for JCP Work Coaches throughout East Central by sending them a little something to raise their spirits and take time out to 'raise a mug' to all their hard work and dedication with participants.





Jobs 22's Javier Barnaby captured this lovely photo of Milton Keynes JCP work coaches with their Jobs 22 mugs. He said, "It really begins with the work coaches as they are the source of our candidate referrals to the Restart Scheme."



#### A BETTER WAY OF SUPPORTING PEOPLE BACK INTO WORK

Feeling happy and purposeful at work has the power to change people's lives. Jobs 22 was formed to support people back to work, giving them access to all the tools, advice and guidance they need to thrive.

Our mission is to create lasting social and economic change by successfully getting people back to work.

If you'd like to talk more about anything we've covered in this bulletin or find out more about our services visit our website or call 0333 242 22 22.











www.jobs-22.co.uk